

Nehemiah Center's

Pre-Apprenticeship Training

Interested participants must attend an interest meeting/presentation. Students will be given a pre-assessment to determine current knowledge of the I.T. field and class placement. Reading and math assessments will be administered through our partnership with Reading Connections. A 9.0 is required to attend ITF+ course / A 10.0 is required to pursue A+ certification.

These courses are designed to establish a firm foundation and knowledge before pursuing a career or advancing in the I.T. field.

COURSES OFFERED for Apprenticeship NC's - COMPUTER SUPPORT SPECIALIST (Related instruction)

Intro to PC/Digital Literacy – Course Title: PC-001

(8-week session) PHASE 1 (Pre-apprenticeship)

Students will learn basic computer terminology, name and identify hardware components, breakdown and reassemble computer system. Learn about different operating systems, productivity program applications and internet safety. Upon successful completion, students will receive a digital literacy completion certificate.

I.T. Fundamentals Certification (CompTIA's ITF+ - FC0-U61)

12-week session PHASE 2 (Pre-Apprenticeship)

Pre-requisite (PC-001) or equivalent experience or knowledge (A score of 80% or higher on pre-assessment is required to waive pre-requisite)

Students will identify and explain basic computer components, in addition

- Set up a basic workstation
- Conduct basic software installation
- Establish basic network connectivity
- Identify compatibility issues and learn troubleshooting techniques
- Identify/prevent basic security risks
- Understand safety and preventative maintenance of computers

Upon successful completion, students will take CompTIA's ITF+ certification exam and attend graduation ceremony.

Computer Support Specialist

Work-related/OJT experience during ITF+ training

Coming soon - As an incentive, participants will receive a \$100/week stipend (dependent on work ethic, timeliness, and attendance. Participants will be docked for lateness, no call/no show, etc.).

We are aligned with area local non-profits where students will engage in typical computer support role duties:

- Analyze and develop hardware/software solution for companies;
- Install computer equipment/workstations;
- Setup network printers;
- Troubleshoot and upgrade existing computer systems (RAM, HDs, etc);
- Setup local area network and security protocols;
- Upgrade/ install Operating Systems;
- Install/run CAT5 cable;
- Assemble terminations;
- Install access points and WIFI capabilities.